100 North Martin Luther King Drive Phone: 573-359-2710 Hayti Heights, MO 63851 Fax: 573-359-1774

Sharita Gorman, Executive Director

# Monday, February 6, 2023

### **Repairs:**

- Maintenance will be in the units to make repairs from the Annual Inspections. You will be notified before they come. They will be installing battery operated smoke detectors in each room of your unit
- Anytime Maintenance come into your unit to make repairs; pictures of violations will be taken. Poor housekeeping will be reported. I do know the difference between poor housekeeping and just everyday living with kids.

#### **♣** Wall TV:

• There is a \$50 charge for Maintenance to hang TV on the wall, the charge could be more depending on the kit.

### Sewer drainage:

- Baby diapers, towels, sanitary napkin, grease, etc. are not to be flushed down the commode. You
  will receive a charge if Maintenance has to unclog the sewer due to anything other than tissue
  being flushed.
- If a professional is called out to make the repair, the bill will be added to your account.

#### **Peace Disturbance:**

- Section V, (F). Flagrant and/or repeated disregard for other Residents' rights; (1): "Resident shall not disturb or permit the disturbance of others by the use of musical instruments, unseemly noises, or any interference whatsoever.
- This includes guest or household members sitting in the vehicle playing music so loud that it disturbs other residents.
- After three violations, your lease will be terminated.

## **Reporting pest and bedbugs:**

It is very important that you report roaches and/or bedbugs to the office. It doesn't matter if you only seen one, REPORT IT so that the unit can be treated.

## Lock changing:

If a lock is changed on the storm door or exterior door, your lease will be terminated. No excuses will be accepted.

#### **Work order:**

This is a reminder to always call the office to report or follow up on workorder. If you have any issue regarding the work order or Maintenance, contact the office. Do not flag down or call their phone unless it's an emergency/after hour work order.

Thank you,

Sheris Som

Hayti Heights Housing Authority